



JetTrac Field Service Automation

JetTrac Field Service Automation helps you save time and money by eliminating paperwork and speeding up data collection and office processing.

JetTrac Field Service Automation is a state-of-the-art mobile data capture and office processing solution designed specifically for use by Contractor Companies with Field Technicians who perform field service installations, repairs, sales, inspections and/or testing. It also provides the tools to run an efficient office operation, from job dispatch all the way to invoicing.

JetTrac Field Service Automation consists of two parts. **JetTrac Field Service** replaces paper forms by capturing job data on any mobile device and wirelessly transmitting it back to **JetTrac Job Master Pro** in the office, cutting your field and administrative costs by up to 85%.

JetTrac Job Master Pro also provides the tools for Material Management, T&M Jobs, Project Management, Job Costing, Service Management, Price Book Management and much more.



JetTrac Field Service Automation can transform your field service processes to a **100% electronic workflow process**, resulting in significantly **reduced cycle times** and **fewer errors** which will **improve customer satisfaction** and allow you to **expedite customer invoicing**.

Documents such as work orders, compliance and inspection documentation, job assessments and notes, and installation or safety plans can be **instantly sent to Field Technicians**. Forms can then be **completed faster** and with much **greater accuracy**, ready to take on the next job. No more driving back to the office to finish paperwork. And the office has all job related data that can be **processed with just one click** and be ready for invoicing.

JetTrac Field Service will **pre-populate important data** such as customer data, history notes, facility information and other job-related information directly into the forms and automatically send them to the Field Technician, making the process of **completing the forms easier, faster and with fewer errors**.

Additional benefits are:

- Creating a dispatch job package containing all necessary forms for a particular job.
- Supporting all mobile devices, online or offline capable, voice recognition, checkboxes, drop-down lists, required fields, validation, calculations and text field customization (dates, masks, validation) to make data collection easy and reduce mistakes.
- Bookmarks allow for quick and easy navigation through the forms package.
- Easily capture customers' electronic signature and pictures right into the forms.
- No more missing data or unreadable job notes. All the data is ready for processing.
- Server-based workflow modules automate back office processes and optional integration into host systems.

All resulting in real-time access to critical information at your fingertips and increased speed and quality data collection.

JetTrac Job Master Pro provides you the tools to run your operations and back office on one platform. Our **integrated workflows** help you to **optimize communications** between the office, Field Technicians, Vendors and Customers.

One platform supporting new customer set-up, job creation and dispatch, material management, service management and much more all the way to profitable invoicing.

Material Management

JetTrac Job Master Pro's Material Management Software features an integrated suite of programs that includes Pricebook, Inventory, Purchase Order and Tool/Equipment Tracker. The Material Management Software works in concert to **maximize material profit** for the contractor. Many experts say that Materials typically cost Contractors 20% more than what they paid for them! This is why **JetTrac Job Master Pro** Customers say that the Pricebook Center is a Contractor's Best Friend when it comes to understanding everything about their Materials! Nicely organized in Tabs, all information about a material item is easily accessible!

T&M Jobs

JetTrac Job Master Pro allows for **instantly, accurately and effortlessly processing of T&M jobs.**

Project Management

Contractor Project Management is an integrated suite of software programs that work together to **track all aspects of an ongoing construction job.** The project data is delivered in real time, so owners and project managers can be proactive with their decision-making throughout the lifespan of the job. All information is neatly organized in your "Job Center" dashboard screen.



In the field, Project Managers use the interactive Project Insights dashboard to view and manage the project. Accurate material, labor and direct costs, pending & approved change orders, remaining labor hours by phase, committed purchase order dollars, 'voice to text' worker notes, job site pictures and documents are a portion of the PM tools available for proactive project management.

In the office, the staff works on the same project, updating costs, sending 'status alerts' to the field regarding purchase orders & change orders, updating schedule changes and driving automated work-in-progress/job margin reports and progress billings.

JobCost Accounting

Accounting is an integrated suite of programs that include Accounts Receivable. These programs are written specifically for the Contracting Industry. Their **user-friendly design** is easy for any bookkeeper to use, yet powerful enough for the discerning controller.

Service Management

Service Manager is a suite of programs that integrate together for seamless **scheduling, dispatching, recording and billing** your customer's service information. Planned Maintenance Scheduling (service contracts) is also included with Service Manager. Service Manager makes you look good!! All of your customer's information, both past and present, is at your fingertips.

Here is what some of our customers say:

"We really like how JetTrac Field Service syncs the field and office together. It has all but eliminated the time we use to spend manually keyboarding the job data into JetTrac Job Master Pro. Payroll information is entered with one click of the mouse – no more trying to decipher handwriting and processing paper forms. Also, lost forms have been completely eliminated." **Shari Kronschnabel, Controller - Stiegler Company, WI**

"The Job Profit Preview gives me a complete cost analysis prior to billing my customer. We've become a lot more accurate with our pricing and billing thanks to this report." **Skeeter P, Hills Wiring**

"The JetTrac Mobile Field Sheet has made it much easier for our men on the job to record their findings and the materials used in a timely fashion. They don't have to look for a pen, paper or an inventory book looking for part #s. Everything they need is on the iPad. Most times, their helper can either fill out the work ticket on the iPad as they're readying to leave the job. Or, when the tech is solitary, he can use the microphone feature to input his work ticket data." **Penny, Office Administrator – Harold McMahon Plumbing & Heating, Inc. Amagansett, NY**

"When I first looked at the Job Center, I knew it was special. We're always looking to work smarter and become more productive. The Job Center delivers!" **Deb, Craftwork Plumbing**

"Everything about the customer is right in front of you...the info you need is just a click away. JetTrac Job Master Pro makes me look good. Within seconds, I can answer almost any question from a work crew to an installed part at a specific location. The look of your Center Screens and Reports make it easy to use." **Scott P. Langels Plumbing & Heating**

JetTrac Field Service Automation - providing a PROVEN ROI and rapid payback period.

Do you want to experience how easy it is for Field Techs to use JetTrac Field Service Automation?

Visit our website at <https://protechinc.com/subcontractor/> to take a test drive, schedule a demonstration and/or set up a call.

JetTrac Field Service Automation takes the Pain out of Field Work and relieves the Stress in the Office.



2828 Cochran Street #212, Simi Valley, CA 93065
www.protechinc.com | sales@protechinc.com | 1-805-527-1248 ext. 255

