



## Modernizing Legacy Document Generation Systems with ProTechnology's JetTrac Connect

## **Problem:**

A prominent insurance company relied on a legacy system to generate policy documents. While the system was functional, it lacked the flexibility to support evolving business needs—such as dynamically naming output files based on input data and generating PDFs instead of outdated PCL files. These missing capabilities hindered efforts to modernize the document production process. Additionally, relying on internal IT resources to develop a custom solution would have required significant time and investment.

## **Solution:**

To overcome these challenges, the company turned to **ProTechnology**, a trusted partner with over 20 years of experience in document automation. ProTechnology implemented **JetTrac Connect**, a versatile job production workflow solution designed to enhance legacy systems without custom coding. JetTrac's standard workflow and data management modules were leveraged to quickly integrate the necessary functionalities.

A major advantage of JetTrac Connect is its ability to operate independently of an organization's IT department, allowing for a fast, low-effort implementation. The solution was designed, configured, and deployed in just a few days—providing immediate improvements without disrupting existing operations.

## Impact:

The implementation of **JetTrac Connect by ProTechnology** delivered measurable results:

- **Enhanced Functionality:** Addressed system limitations by enabling advanced document handling features.
- Rapid Deployment: No-code configuration allowed for quick rollout, minimizing downtime.
- **Future Scalability:** Provided a flexible platform for adding future enhancements as business needs evolve.
- **Cost Efficiency:** Reduced the need for internal development, saving both time and resources.

This case highlights how **ProTechnology's JetTrac Connect** can efficiently modernize legacy document systems, empowering insurance companies and similar organizations to meet today's operational demands while preserving internal bandwidth.

Interested in learning more? Click here.