

Making data collection in the field simple!

Challenge

In Field Service companies such as electrical, plumbing, HVAC, etc., the field technicians are the front line of the company. These field technicians deal directly with the customers and it is important that the methods of collecting and recording job related information is as efficient as possible.

For decades, paper forms have been the medium on which data was collected in the field, and when finished, given to the office for manual data entry to continue the business processes. The last 20+ years multiple digital forms solutions have emerged, with fillable PDF forms being the most common one.

ProTechnology has been an Adobe National Solutions Partner for the last 25 years and has tremendous experience with designing and implementing smart/intelligent PDF forms that can be filled out on Windows, Apple and Google devices.

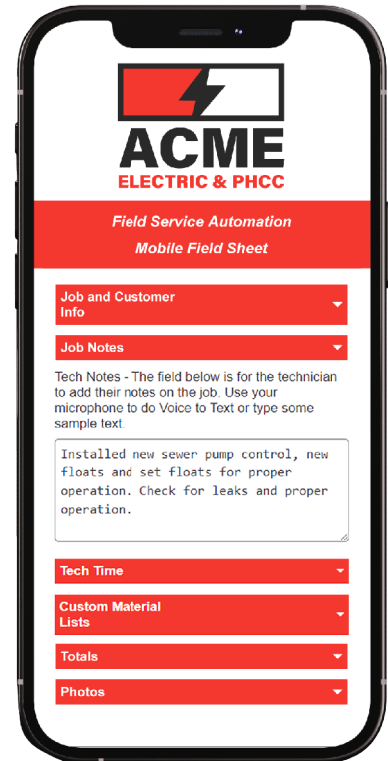
However, as mobile devices are now well adopted in business processes and in almost every pocket, we have been working on new ways for field technicians to efficiently capture data on those devices.

Solution

JetTrac Field Service© now has a new capability called **JetTrac Mobile**©, which creates digital forms that are delivered directly to the field technician's mobile device as part of job scheduling and filled out in a browser without installing an app or additional settings. These digital forms are already pre-filled with available job related data, such as customer name and address, notes from prior jobs, current job requirements and materials listing relevant to the job.

The field technician is able to simply open a link to bring up the job related data entry form. The interface is very simple, intuitive and drop-down menu driven, and even works offline.

The job related input fields are grouped together in different sections with a clear heading, allowing for quick access to relevant job inputs such as Job and Customer information, Job Notes, Tech Times, Materials etc.



Multiple types of input fields and functions are available. Below are some examples:

- Your company logo - brand
- Free-Flow text fields
- Date and Time picker
- Multi-choice Checkboxes
- Radio buttons
- Links to other resources such as a Google Sheet or similar containing the materials list etc.
- Speech-to-text
- Capturing photos, videos or audio clips
- Collecting signatures
- Calculations
- GPS location
- Date and time stamp of captured data
- Input HTML code for customizing special use cases
- Image branding with time stamps, logos, etc.

ACME
ELECTRIC & PHCC

Field Service Automation
Mobile Field Sheet

Job and Customer info

Job Notes

Tech Notes - The field below is for the technician to add their notes on the job. Use your microphone to do Voice to Text or type some sample text.

Tech Time

Custom Material Lists

Checkboxes

Totals

Photos

Signature:

Clear

submit

This new capability in addition to the smart PDF provides unprecedented flexibility for our customers to choose the right data capture solution for their business. Our recently published video clip showcases that new capability.

[Watch our new video clip showcasing **JetTrac Mobile!**](https://www.youtube.com/watch?v=omG2Fnkj4Ds)

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About ProTechnology:

ProTechnology is a motivated team of talented individuals, dedicated to providing exceptional customer service and helping clients improve the efficiency of their business processes while reducing costs and driving revenue.

Founded in 1996, with its roots in production document generation and electronic forms, ProTechnology became an expert in intelligent fillable PDF forms for mobile data capture as an Adobe National Solutions Partner and developed a range of software specifically for Field Service Automation.

Go to: <https://protechinc.com/us/> to learn more about us and our products



JetTrac Field Service Automation® takes the Pain out of Field Work and relieves the Stress in the Office

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